

TOWN OF MILO, NEW YORK

Division of Water and Sewer

137 Main Street – Town Hall
Penn Yan, New York 14527

Telephone No.: (315) 694-0829
Facsimile No.: (315) 536-9760

INFORMATIONAL NOTICE TO OWNERS

GRINDER PUMPS. The following instructions were established to allow the Water and Sewer Operator of the Town of Milo to better assist sewer users in the Town's sewer districts. Your cooperation is essential in the operation and maintenance of the sewer system's grinder pumps. The list below demonstrates things you can do or things not to do in order to lengthen the life and condition of the grinder pump.

- **DO NOT DISPOSE OF THE FOLLOWING ITEMS IN THE SEWER:** Glass, Metal, Seafood Shells, Cooking Fats/Grease/Oil, Aquarium Stones, Baby Wipes, Diapers, Socks, Rags or Cloth, Plastic Objects like Toys and Utensils, Sanitary Napkins or Tampons and Kitty Litter.
- **THE FOLLOWING ITEMS MUST NEVER BE PUT INTO THE SEWER:** Medications, Explosives, Flammable Materials, Lubricating Oil and/or Grease, Strong Chemicals, Paint Thinners, Gasoline, etc.
- **DO NOT CONNECT YOUR SUMP PUMP AND/OR ROOF DOWNSPOUTS INTO THE SEWER.**

Individual grinder pumps and the Town's pump stations cannot dispose of wastewater without electrical power. If electrical power service is interrupted, please avoid water usage. Grinder pumps have a high water level audible (buzzer) and visual (red light) alarm. **If the alarm activates, please call the Water and Sewer Operator of the Town of Milo at (315) 694-0829 to allow him or her to troubleshoot the problem.** Please avoid water usage until the problem has been rectified.

It is important to keep the control panel clear from obstructions including bushes and other landscaping items. In order to work properly, the grinder must be vented so please do not cover the grinder with landscaping, etc. Please also do not paint the visual (red light) alarm. Furthermore, please do not change the grade around the grinder since the cover needs to be at least 2 inches above grade. Lastly, the grade must allow for water to travel away from the grinder pump. **Please understand that the Town owns the individual grinder pumps; however, the owner of the property will be responsible for the cost of the repairs for damage or improper work that he/she/they has caused.** Please refer to the Do Not and Never items written above. They have been discovered during site visits by the Water and Sewer Operator and are the most frequent causes of bills for repairs sent to the owner.

WATER. The following instructions were established to allow the Water and Sewer Operator of the Town of Milo to better assist water users in the Town's water districts. **If you are experiencing problems with water service, please call the Water and Sewer Operator of the Town of Milo at (315) 694-0829.** However, please understand that the owner of the property is responsible for all water distribution piping that is installed from the main waterline (i.e., curb box) towards their building. Please understand that frozen or broken water lines, broken, frozen and/or tampered water meters, power supply or installation problems, or any other similar types of issues are not the responsibility of the Town of Milo. Another important issue is if the building is vacant during the heating season. If the owner does not plan to heat his/her/their building while he/she/they are away, please contact a plumber to ascertain how to protect your water distribution and service lines from freezing. The owner may also contact the Water and Sewer Operator to turn off the water valve at the curb stop as an added level of protection. Lastly, please understand that the **owner of the property is liable for all costs such as but not limited to all water registered by the meter, whether used, consumed, or wasted, including waste because of any leaks or malfunctions on the owner's property.**

Respectfully,

Doug Marchionda, Jr.
Water and Sewer Operator